



## #radissoncares, your safety is our priority

### *20-step safety protocol*

|    |              |   |
|----|--------------|---|
| 1  |              | Implement social distancing measures throughout the hotel   |
| 2  |              | Increase cleaning and disinfection frequency of all hotel areas, paying special attention to high-touch items |
| 3  |              | Implement Improved air circulation processes to increase air quality  |
| 4  |              | Install protective screens at the front desk between guests and team members                                  |
| 5  |              | Install stations with alcohol-based hand sanitizer and gloves in the front entrance and hotel public areas    |
| 6  | Hotel        | Ensure room keys are disinfected and presented safely upon check-in   |
| 7  |              | Display door hangers with cleaning and disinfection procedures in each room                                   |
| 8  |              | Provide travel size hand sanitizers to guests as an in-room amenity during their stay                         |
| 9  |              | Place TV remote controls in individually sealed protective bag after disinfection                             |
| 10 |              | Wash all linen at high temperatures for optimal disinfection  |
| 11 |              | Make sanitizer and disinfectant wipes available to all guests in the fitness and wellness areas               |
| 12 |              | Make Express check-out process available for guests to minimize contact                                       |
| 13 |              | Offer cash-free methods of payments   |
| 14 | Food         | Offer individually packaged or Grab & Go food options   |
| 15 |              | Space tables safely apart in all restaurants and bars to ensure social distancing                             |
| 16 |              | Serve all food and beverage respecting strict food safety procedures  |
| 17 |              | Lock or remove Minibars   |
| 18 | Team members | Conduct comprehensive hygiene and prevention training programs for team members                               |
| 19 |              | Conduct temperature checks for team members and suppliers, if legally permitted or required                   |
| 20 |              | Provide team members with Personal Protective Equipment   |